

November, 2017

Dear Dan and Mike,

This isn't something I do often, but I feel compelled to drop you a note about the team that worked on the card access and alarms program in the New England area.

Both Vinny C. and Ken W. should be commended for the amount of work they completed and their willingness to go the extra mile to get the job done and commissioned on time. The program was large, geographically spread out over four states, and required a large level of coordination with up to five commissioning partners on the alarms calls at the same time. Their level of commitment, patience and professionalism did not go unnoticed. Sean J. lead the charge from your side with regard to coordinating those resources, and did so under a good deal of pressure. We may have started a bit slow, but hit our stride quickly and all involved did what was needed to make a large, high profile program a success.

So, I wanted to say thank you. You should be proud of the team you have. I am.

**Brian K. Naef**  
Project Manager



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